



EAP Service Summary

- 24/7 toll free telephone access to a masters prepared EAP counselor
- Face to face assessment, short-term counseling, referral and follow-up for employees and their household members for assistance with any personal problems.
- Nationwide network of counseling offices
- Website based EAP supervisory training and employee orientations
- Legal consultations and a 25% discount with attorneys nation wide
- Financial consultations provided by a certified financial counselor
- Identity Theft Services and Consultation
- Multi-lingual and American sign language counselors provided upon request
- On-site Critical Incident Services
- Toll free TDD phone service for the hearing impaired and translations services in over 190 languages

Work Life Service Summary

- Child care referral
- Elder care referral
- College planning and private school resources
- Adoption resources
- Pet services
- Health and wellness information
- Convenience services
- Savings center/employee discount program
- Live connect/instant message with a work life consultant
- Learning center
- Relocation center
- On-line seminars & events

Inova Employee Assistance
1-800-346-0110
www.inova.org/eap