

Addendum No. 2
Systemwide Ombuds Services
USM-2605

January 20, 2026

Potential Bidder(s)/Offeror(s):

Addendum #2 is being issued to amend and clarify certain information contained in the above referenced solicitation. All information contained herein is binding to all bidders/Offerors who respond to this solicitation. Specific parts of the solicitation have been amended. The following changes/additions are listed below; new language has been underlined and marked in bold and (i.e., **word**) and language deleted has been marked with a strikeout (i.e., ~~word~~).

1. The 5% MBE participation goal has been removed in its entirety. Please remove the following references and exhibit pertaining to the MBE participation goal from the solicitation:
 - Section I.J. & K.
 - Section IV. E.
 - Exhibit D-1A

All addenda will be incorporated into the final contract documents and will be binding on all bidders/offerors responding to this solicitation. Each bidder/offeror submitting a bid/proposal must acknowledge receipt of all addenda by completing and forwarding Exhibit K (included in bid package) with the response. Failure to acknowledge addenda may result in the bid/proposal rejection.

Issued by: Wendy Childs
Wendy Childs, Procurement Officer