

**Addendum No. 3**  
**Systemwide Ombuds Services**  
**USM-2605**

February 27, 2026

Potential Bidder(s)/Offeror(s):

Addendum #1 is being issued to amend and clarify certain information contained in the above referenced solicitation. All information contained herein is binding to all bidders/Offerors who respond to this solicitation. Specific parts of the solicitation have been amended. The following changes/additions are listed below; new language has been underlined and marked in bold and (i.e., word) and language deleted has been marked with a strikethrough (i.e., ~~word~~).

1. The RFP references graduate students throughout. Amend all mentions of “graduate students” to “graduate assistant.”
2. Amend the solicitation section V.G. to include the following:
  2. Constituents Served by the Ombudsman Office  
The Ombuds may provide services to individuals in the following groups:
    - Organization employees
    - Organization management
    - Graduate Assistants

All addenda will be incorporated into the final contract documents and will be binding on all bidders/offerors responding to this solicitation. Each bidder/offeror submitting a bid/proposal must acknowledge receipt of all addenda by completing and forwarding Exhibit K (included in bid package) with the response. Failure to acknowledge addenda may result in the bid/proposal rejection.

Issued by: Wendy Childs  
Wendy Childs, Procurement Officer