

Workday's Approach to Internal Service Delivery

With Workday, changes in how internal billing transactions are managed will be implemented. See below for information.

What's Changing?

- **Internal Billing Transactions** – Currently, internal billing transactions are sent to the accounting department at each institution through email.
 - With Workday, internal billing transactions will be input into the platform and routed to the accounting department for approval. Transactions can also be uploaded via the Enterprise Interface Builder (EIB).



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